



ATLANTIS DESTINATION GUIDE

# Trento, Italy



# Welcome!



## Trento, Italy

ATLANTIS, SUMMER 2019

We are excited to welcome you to Trento for this summer's Atlantis program! The whole Atlantis Team looks forward to working with you as you discover your new home. We trust that your time in Trento will make a significant impact on your journey toward a potential career in medicine.

This program will give you an opportunity to see healthcare through a new perspective and observe how medicine is practiced in a foreign country and culture. We want you to take full advantage of this opportunity to grow and develop a deeper understanding of international healthcare.

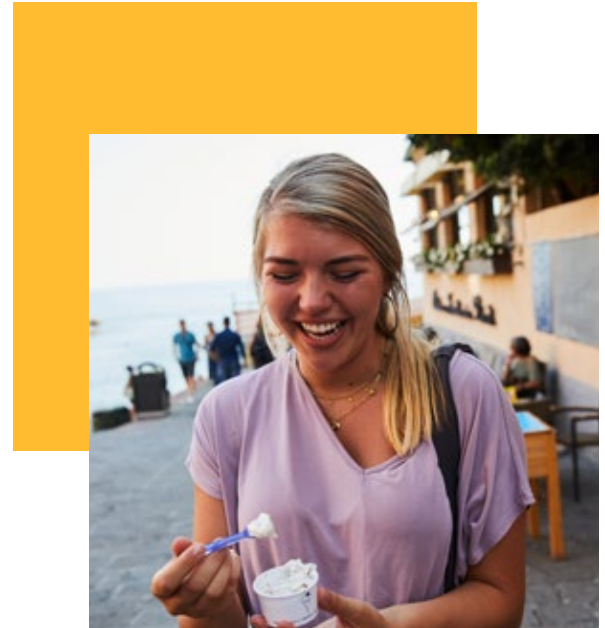
This is not designed to be a luxury vacation—this is a challenging and exciting step in your professional development. What you get out of this experience will depend on what you put into it; the more you can prepare and be proactive, the more you will accomplish and learn.

In this guide you will find specific details on how to prepare for your Atlantis program, and more details will be provided to you as your departure approaches. We look forward to meeting you and are excited to accompany you on this adventure!

Sincerely,

Carlo Brennan  
Atlantis Regional Director - Italy

# Trento



## Get to Know Your Host City

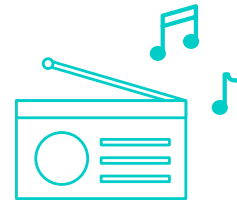
Trento is a city in the northern regions of Italy that sits on the River Adige and is nestled within the Adige River Valley. As the capital of the Trentino region, the city has a population of 117,000 and is considered to be one of the top Italian cities in terms of quality of life and the environment. While there's no doubt you're in Italy, Trento also has its share of Austrian influence. Set in a wide glacial valley guarded by the crenellated peaks of the Brenta Dolomites, amid a patchwork of vineyards and apple orchards, Trento is a perfect jumping-off point for hiking, skiing or wine tasting. Fellows traveling to Trento will undoubtedly enjoy their stay between Dolomites and Garda Lake and those with an interest in early-modern history will also find Trento fascinating: the Council of Trent convened here in the 16th century, during the tumultuous years of the Counter-Reformation, dishing out far-reaching condemnations to uppity Protestants.



## Fun Ways to prepare for Italy:

1.

### PUT ON AN ITALIAN RADIO STATION!



Hearing songs, ads, and radio hosts will familiarize your ear with the sound of the language. You will also get used to hearing native-speakers moving at nativespeaker-speed. Try streaming for free online at [italia.fm](http://italia.fm)!

2.

### LEARN TO COUNT IN ITALIAN



Learn to count to twenty in Italian, and count up or down whenever you use the stairs.



## Santa Chiara - APSS

“Santa Chiara” hospital, located in the south of Trento, is part of APSS (the Public Healthcare Trust of the Autonomous Province of Trento, running 4 large healthcare districts and 7 hospitals). Santa Chiara is composed of several buildings: the stellar body “V” (seven floors), the inpatient clinic (nine floors), the oncological department (three floors) and the administrative building. The renovation of Santa Chiara hospital, characterized by a remarkable technical complexity, has included the realization of new electrical and mechanical plants, the addition of the toilet in all the patients rooms, the redistribution of beds, the realization of new operating rooms, the increase of the number of surgeries, and the improvement of paths. The whole design approach has aimed to guarantee the continuity of service ensuring the highest level of reliability.



## Interacting with your host doctor

As in U.S. hospitals, you can expect to encounter a range of personalities and engagement levels among the doctors you’ll be shadowing in your host hospital. While some doctors are very engaging and enjoy explaining procedures to those observing, other doctors may be very focused on their patients and may not talk very much at all. We encourage our students to remain respectful and appreciative of their work, while remaining open to asking investigative questions when appropriate. You are the detective in an amazing opportunity to explore and probe the depths of an entirely new healthcare system—what insights will you take away?



# Navigating the Language Barrier

Though many people in your hospital may know some English, Italian will be the primary language spoken in the hospital departments. Being surrounded by a new language can certainly be a challenging part of visiting a new country, but we've found that such a situation also creates a unique opportunity for personal growth and increased cultural competence. To prepare to enter this new language environment and get the most from your time in the hospital, we suggest doing your best to become proficient in common words and phrases before your departure—you'll be amazed at how practicing just 10 minutes a day can add up over time! We suggest starting your practice through a website or app like Duolingo, and adding other modes of learning depending on what works best for you. If this seems daunting, rest assured! Most of our students do not have prior experience in the language of their host country, and there is still a wealth of information and experiences waiting for you regardless of language proficiency.



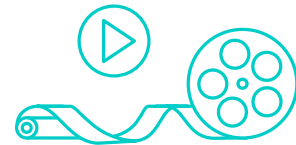
# Minding the Time

As a newcomer and guest in your host hospital, being on time to shadow each day has extra importance; doing so ensures that your host doctor is able to attend to their patients to the best of their ability. You are required to arrive at your daily meeting point at least 15 minutes prior to the start time in your assigned department. This being said, the perception and treatment of time in your host country may be different from your own. Though we may typically be used to people arriving on time in our own culture, waits and delays may be more common in the culture of your host country, especially within the hospital environment where unexpected events and patient situations impact scheduling on a daily basis. If this does occur, we would encourage you to embrace it as part of the cultural immersion experience, but still feel free to inquire about the expected timing of events. It can also be common for departments to experience slower days as part of "ebb and flow" of hospital life. This can provide an opportunity for noting down any insights about what you've been experiencing and a chance to focus on the more "constant" elements of the hospital — elements that have an immense impact on the patient experience (e.g. hospital design and administrative strategy).

## Fun Ways to prepare for Italy: (Cont.)

3.

### WATCH MOVIES IN ITALIAN



Hearing songs, ads, and radio hosts will familiarize your ear with the sound of the language. You will also get used to hearing native-speakers moving at nativespeaker-speed. Try streaming for free online at [italia.fm](http://italia.fm)!

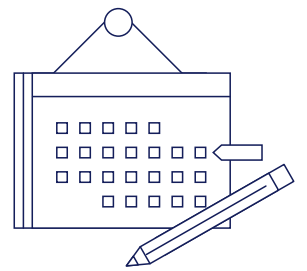
4.

### FAMILIARIZE YOURSELF WITH ITALIAN WORDS



Familiarize yourself with the Italian words for basic anatomy, directions, and food. Have a friend or family member quiz you.

# Weekly Schedule



## Monday - Thursday

- 8AM** Light Breakfast
- 9AM** Shadowing
- 5 hours per day
  - Switch specialties every week
  - Typically 2 students per department
  - Free time
- 6PM** Group Meal (Monday & Wednesday only)



## Friday

- 8AM** Light Breakfast
- 9AM** Cultural Excursion
- Weekly group outing
  - Organized by your Site Manager
  - For example, hiking or visiting a nearby city



## Saturday- Sunday

- 8AM** Light Breakfast
- 9AM** Free time

ACTUAL PROGRAM SCHEDULES MAY VARY (E.G. ADJUSTMENTS FOR HOSPITAL AVAILABILITY AND LOCAL HOLIDAYS).





## Cuisine

Ah, Italian food! Though popular around the world, the caliber of ingredients in Italy brings the “real thing” to a whole new level. The day begins with “colazione,” or breakfast, which in typical European fashion may be a pastry, and a cappuccino (lighter, “American style” coffee is less common). Lunch, or “pranzo,” often begins later in the afternoon. If spending an evening with friends, you may take part in the Italian “aperitivo,” or appetizer hour common at many establishments. Dinner (“cena”) is an opportunity to spend time together before the end of the day, and can begin as late as 10 pm. Most “cene” have at least two courses, a “primo” and a “secondo.” Here are a couple more tips to help you acclimate to a new cuisine: Pizza and pasta are only the beginning of the diverse dishes that comprise Italian cuisine. Food is often highly regional, and may include a variety of vegetables, polenta, cheeses, rice, fish, cured meats, and of course, sweeter delicacies: tiramisu, cannoli, sweet breads, and gelato, to name several!

### Here are a couple more tips to help you acclimate to a new cuisine:

- American-Italian food, while delicious, is not the real thing! Be open to expanding your palate to more traditional flavors.
- Espresso is much stronger than American coffee, both in terms of caffeine content and acidity. Your body may protest overindulgence.
- The Italian diet is heavy on carbs, and light on meat. But don’t worry—the Italian lifestyle will have you walking those carbs off in no time!
- If you order water, you will have to pay for it.
- If you have any allergies or food sensitivities, always ask if a food or drink may contain a potential allergen, and bring emergency allergy medication, just in case.
- Learn how to ask if a food contains an allergen: “Ha le mandorle? Sono allergico” (“Does it have almonds? I’m allergic”).



# Packing Guide

We recognize that each of our students has different packing preferences, but here's a list to get you started!

## MUST-HAVE ITEMS:

- Your wallet, with ~\$150 worth of your host country's currency
- Outfits to wear while shadowing (business casual)
- Outfits to wear while discovering your host city (casual)
- Shoes to wear while shadowing (closed-toed, semi-professional, comfortable)
- Shoes to wear while discovering your host city (comfortable)
- A copy of your iNext insurance information
- A piece of paper with emergency info (Site Manager's number, housing address, and the Atlantis emergency number)

## OTHER IMPORTANT ITEMS:

- Plane ticket(s)
- Your passport and a copy
- Your ID (and a copy), and student ID
- A small notebook for shadowing
- Seasonal clothing
- Pajamas and Toiletries
- Phone and charger
- Plug adaptor and voltage convertor
- Emergency cold medication
- Water bottle, backpack, hat
- Sunglasses, sunscreen, and swimsuit
- Enough prescription medication for the length of your stay





## Excursions

Our excursions are specially planned to offer a deeper look into your host culture, and we highly encourage participation for both the educational benefit and the pure enjoyment of exploring a new place with others who share your interests in travel and medicine. However, if your travel plans conflict with the events your Site Manager has planned, we ask that you notify your Site Manager several days in advance so that they're able to plan the excursion accordingly.

Excursions range from historical tours to culinary and cultural explorations. Your Site Manager will inform you of the different excursions they have planned during your program orientation.



## Safety

Though a program abroad is an exciting opportunity to have fun and discover a new part of the world, it's important to be especially mindful of safety given your unfamiliarity with the surrounding environment.

Pickpocketing is much more common in Europe than in United States. We advise keeping an eye on your belongings and using across-the-body bags with zippers to protect against pickpockets. Make sure you know Italy's emergency phone number (112), and always travel in groups. There are many beggars in Trento, but you need not feel intimidated by them; simply be cautious.

### A Few More Tips

#### THE ITALY CULTURE SHOCK SURVIVAL GUIDE:

- ↪ Air conditioning is less common in Italy. Your room might not have one, or (in the event that it does) it might run warmer than your typical American unit.
- ↪ There is (almost) always room for one more person on the bus/metro. Personal space? What personal space.
- ↪ Americans are culturally loud; try to speak and laugh quietly.
- ↪ Italians never drink cappuccini after 11:00am. If you really want one after dinner, be prepared for disapproving looks.
- ↪ You may have to pay to use the restroom. Keep some euros on hand—and tissues.
- ↪ It is fairly common for the Italians (transportation operators, nurses, etc) to go on strike. If you find yourself stranded in another city, contact your Site Manager.
- ↪ You don't have to pay 10 euro for a flimsy umbrella! It is acceptable to haggle with street and market vendors. Don't try it with shopkeepers, though. (Check with your Site Manager for more tips on this.)



# Currency

The currency in Italy is the euro. Euros generally have a higher exchange rate than US dollars (one euro is equal to more than one US dollar), but we encourage checking the exchange rate before your departure to become familiar with what you might expect to pay for meals and other items.

Unlike the US, Italy is a “cash-based” country, which means that paying by credit or debit card might not always be an option. We recommend bringing the equivalent of 150 USD, already converted into euros. Your Site Manager will show you where you can find the nearest ATM to your housing, so that you’re able to continue withdrawing money during your stay.



# Communication

While on your program, you'll primarily be communicating with your Site Managers and the other students in your program through WhatsApp, an international communication app that allows you text and call for free using wifi. If you use WhatsApp outside of wifi, standard charges may apply. You can download WhatsApp for free through the App Store.

For all other communication you will be provided with an international SIM card or simple phone when you arrive at your program site, to use during the duration of your trip. We HIGHLY recommend looking into purchasing an international data plan for the couple of days before and after your program, so that you'll have a way to use data while you're traveling to and from your site. International plans can be purchased on a day-today basis from most cellphone companies.

## A Few More Tips (Cont.)

### THE ITALY CULTURE SHOCK SURVIVAL GUIDE:

- You don't have to tip your waiter, taxi driver, etc!
- Dress conservatively, especially if you want to visit churches; they have dress codes! (Shoulders must be covered, no shorts or short skirts, etc.)
- You will walk A LOT. Be prepared to quadruple your average steps on American soil. And bring durable, comfortable shoes—the cobblestones are unforgiving.
- You don't go to the “bar” to get beer; bars are where you go to get coffee and cornetti (singular, cornetto: the Italian version of a croissant). Long, leisurely meals are a way of life in Italy (none of this flipping tables business)! If you want your bill in a hurry, you may have to ask for it: “Scusi—il conto, per favore!”
- The Italians are confident people. Even if you are disoriented, never let on. Always walk like you know exactly where you are and where you are going.
- There is an “art” to everything, even crossing the street. Let the environment (ancient buildings, historical spaces, and cultural attitudes) inspire you to carry yourself and to live with dignity.

As you prepare to embark on your Atlantis program, we highly encourage spending some time researching your host city. We're incredibly excited to help you prepare for this time of exploration, adventure, and growth in one Italy's cultural treasures.

**“Travel and change of place impart  
new vigour to the mind...”**

—SENECA

**atlantis**

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